

HOW TO FILE A COMPLAINT AGAINST WRONGFUL POLICE BEHAVIOUR

As our movement grows, we experience different actions and different reactions from the law enforcement. As XR Legal, we had been notified about numerous incidents where a rebel felt unfairly treated. Therefore, we have prepared this guide on how you can file a complaint against a behaviour and how you can escalate your complaint to the next stage.

We believe filing such complaints might help us being treated properly by law enforcement agencies. At the same time, as every complaint must be processed, we will create a burden on their system, which is exactly what we are aiming for with our mass civil disobedience.

Complaint procedure

It is possible to file a complaint via Police's website.

- 1) Go to this link:
<https://www.politie.nl/contact/klachtformulier.html?sid=63f4cf66-aa78-47d3-97a4-e56f7dbfd41e>
- 2) You can click on the English explanation (<https://www.politie.nl/en/contact/file-a-complaint.html>) on how to do this OR you can open the page with Google Chrome and use the translation.
- 3) Try to write your story in as much in detail as possible. You do not have to use legal terms.
- 4) Make sure you provide your e-mail. If the responsible person begins the investigation properly, you will hear back from them. You might also get asked some additional questions about what had happened to you.
- 5) The police must resolve the issue within six weeks.

Ombudsman

In some cases, you might still feel frustrated after going this process. You might not receive more than what comes to you as excuses. In this case, you can file your complaint with the 'national ombudsman'. *It is up to Ombudsman to decide whether they will look into your case.*

- 1) Go to this link: <https://www.nationaleombudsman.nl/klacht-indienen/uw-klacht>
- 2) You can use Chrome's translation again or simply scroll down to: *over welke instantie(s) gaat uw klacht?* and type in: Politie; then click on Politie.
- 3) The next question is '*heeft u al geklaagd bij de instantie(s) zelf?* (*have you filed a complaint with the organization itself?*). Click on **Ja** (yes).
- 4) Go to the next question '*omschrijf uw klacht*'. Now you can type in under 2000 signs what your complaint is about and what the police have done so far. Also state what you yourself have done to solve the problem.
- 5) Go to the next question (*hier kunt u documenten toevoegen*). Here you can upload all the evidence.

If you have any questions do not hesitate to contact XR Legal.